



## ENTERPRISE IT SERVICE MANAGEMENT

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## What Sets OBXtek Apart

OBXtek offers the complete enterprise IT service management (EITSM) lifecycle from design and installation to the management of mission-critical enterprise systems for federal customers.

OBXtek takes an agnostic approach that uses the most suitable technology in tandem with best practices from our processes, which are rooted in IT Infrastructure Library (ITIL) codes of practice, ISO 90001:2015 registered Quality Management System framework, ISO/IEC 20000-1:2011 registered Service Management System guidelines and ISO/IEC 270001:2013 registered Information Security Management System methods.

### Our People

OBXtek's EITSM professionals accurately scope, design, implement and manage IT, allowing our customers to focus on their mission. We deeply understand the federal regulations, security constraints and vital mission needs of our U.S. Department of Defense (DoD)/federal civilian customers.

### Our Reputation

OBXtek's EITSM professionals provide essential support to maintain high availability for critical systems through technology modernization, infrastructure optimization, data center consolidation and virtualization.



### **CYBERSECURITY**

OBXtek employs experts in RMF and A&A, using proven techniques to eliminate unnecessary risk and protect the confidentiality of your data.

### **ENTERPRISE IT SERVICE MANAGEMENT**

OBXtek has the expertise to accurately scope, design, implement, and manage IT.

### **IT ENGINEERING**

OBXtek delivers a forward thinking, full lifecycle approach of strategy, assessment, architecture, deployment, and maintenance.

### **SOFTWARE, CLOUD AND MOBILITY**

OBXtek's flexible CMMI Level 3 approach results in forward leaning, cost-effective, and secure applications.

### **TRAINING AND LOGISTICS**

From logistics, training, and professional services, our logistics practice experts turn data into actionable insights to solve real-world problems.

### **ACQUISITION AND PROGRAM MANAGEMENT**

Our acquisition and program management activities work hand in glove to ensure proper planning, acquisition, and execution of requirements to support your program.

### **Critical Systems Engineering and Operations**

OBXtek has the capability to support all phases of the engineering system life cycle, which includes requirements engineering, hardware/software (commercial-off-the-shelf/government-off-the-shelf) integration, systems engineering project management, and logistical trade analysis.

### **IT Infrastructure Optimization**

OBXtek IT infrastructure optimization services are designed and managed using an integrated, collaborative approach that ensures architecture, engineering and operations requirements. Additionally, OBXtek offers a secure and adaptable cloud infrastructure through partnerships with Amazon Web Services (AWS), Microsoft Azure and Virtustream.

### **Data Center Consolidation and Operations**

OBXtek's experts are adept at relocating, consolidating, modernizing and operating data center environments for DoD and federal civilian agencies. OBXtek maintains the performance, availability, security and efficiency of the critical infrastructures on which our customers rely.

### **Technology Modernization**

OBXtek modernizes and transforms existing or aging technology solutions while mapping a transition path forward by combining mature processes (such as CMMI, ITIL and Agile) and relationships to deliver innovative, leading edge solutions to improve the efficiency and effectiveness.

Read more information about OBXtek's Enterprise IT Service Management Center of Excellence at <https://www.obxtek.com/enterprise-service-management>